



# City of Miles City RSVP

Serving Carter, Custer, Fallon, Rosebud Counties

&

The Northern Cheyenne Indian Reservation



Volunteer, Muriel Rost, sacking 65 bags of fresh produce.



Volunteer, Al Olson, transferring luggage from one van to another, to transport a veteran on to Sturgis, SD.

## Quick Facts for FY15-16

235 Active Volunteers  
57 Volunteer Workstations  
32,364 hours served  
\$716,542 worth of volunteer hours to area non-profits

City of Miles City RSVP concentrates volunteer placement on focus areas required by the Corporation for National and Community Service.

RSVP volunteer impacts (July 1, 2015-June 30, 2016) are listed below.

### Community Priorities

Miles City has many wonderful attributes, but there are two testaments to volunteerism that I continuously use in the tourism marketing of our community: the Range Riders Museum and WaterWorks Art Museum. " said John Laney, Executive Director, Miles City Area Chamber of Commerce.

Both museums are just two of the many community priorities served by 235 volunteers serving 32,364 hours in FY15-16. Activities range from shelving books and recycling to assisting local, county, and state offices with a variety of projects.

Community Priorities and Healthy Futures are both addressed at City of Miles City RSVP's 9/11 Day of Service. The third annual 9/11 Day Harvest for Seniors assisted 65 low-income seniors by providing them with 473 pounds of fresh produce.

### Veterans & Military Families

- 1) Providing transportation to medical appointments continues to be of great importance to veterans, especially in the frontier area of Montana. Volunteers traveled 67,912 miles to serve 354 (duplicated) veterans.
- 2) The Custer County Community Table, staffed by RSVP volunteers, serves a warm meal Monday-Friday. Each day several veterans eat lunch, not only because the meal is free and they are hungry, but because the Community Table is a place they can gather for conversation and companionship. Veterans from as far away as Arizona have eaten at the Community Table. July 2015—June 2016 the number of unduplicated Veterans was 210.

### Healthy Futures

- 1) "Lawrence has a much healthier diet because of Meals on Wheels. He only wanted to eat hungry man meals." 7,904 meals were delivered to seniors and disabled individuals. All meals are delivered by volunteers who, in addition to delivering meals on wheels, check on the client each time a meal is delivered. 89% of those surveyed said that receiving Meals on Wheels allows them to remain in their home. One group of volunteers agreed to deliver meals to a housebound RSVP volunteer, even though she lived several miles from town.
- 2) Forsyth Food Pantry and Custer County Food Bank provide food to those in need. One RSVP volunteer, recently retired and on disability, said, "I do not know what I would do without the Food Bank and those volunteers. They even deliver food to me when I cannot get out."

### Volunteer Station Quote

I had a project cleaning up some information to be used in a GIS database. The job would have taken me weeks to complete on my own. Karen Hathaway volunteered to help me with the project - expecting to take approximately 4 hrs. It turned into a 20 hour job.

Karen was so gracious in accepting the extra time and rearranging her own schedule to accommodate my miscalculation! Her work was accurate and her pace feverish! Karen was amazing to work with and I am forever grateful for her and the entire RSVP organization! Dawn Colton, City of Miles City Community Services and Planning

### VOLUNTEER QUOTE

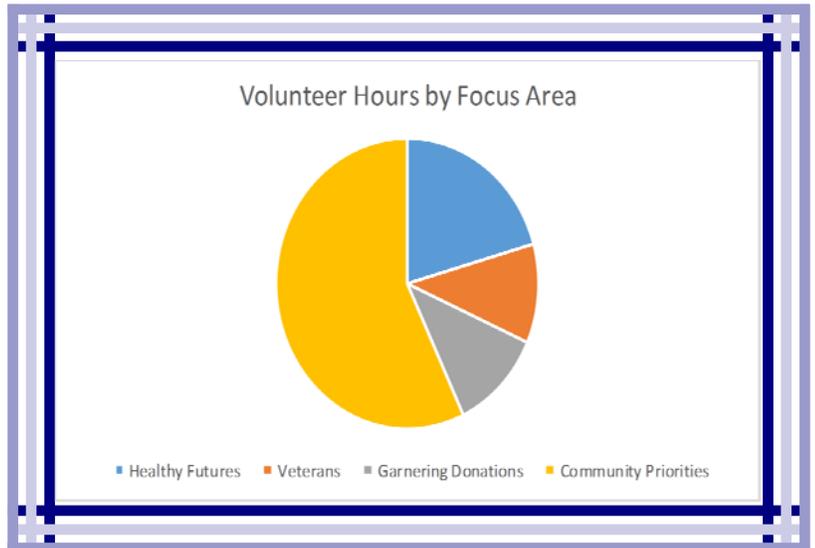
Jo was an active part of the community for many years serving clients in her own Beauty Salon. Then came the news she would no longer be able to provide those clients service due to severe arthritis in her hands. Jo was devastated. When Jo joined RSVP she once again became an active part of the community. Jo says, "Volunteering helps me give back to the community, feel better about myself, not be a couch potato, and lets me see the clients I served in the Beauty Shop." "RSVP has been a lifesaver for me."

### SPONSOR QUOTE

Mayor John Hollowell, at the Mayor's Day of Service and Recognition event stated, "The volunteers serve us every day of the year, the least we can do is serve them." This comment came after he went around the room and cleared the tables following the meal.

### Garnering Donations

Fifty-two non-profits (including SCP & RSVP) were assisted by the \$328,962 revenue garnered St. Vincent de Paul Thrift Store. 454 individuals were assisted with food, clothing, medical, rent, and utility assistance. One shopper said, "Thank you for this great service & your kind volunteers."



Mayor Hollowell serves volunteers.



Veterans were recognized by County Commissioner Holmland on Mayor & County Day of Service

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